

HIDEwe Transparency Report 2013-2024

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Building trust through excellence

2024 marked a transformative year for hide.me VPN, showcasing our unwavering dedication to excellence in the VPN industry.

We earned the prestigious VTI Trust Seal, validating our exceptional standards across security, advertising practices, privacy, transparency, and social responsibility. Our commitment to security was further reinforced when hide.me VPN passed the comprehensive Mobile Application Security Assessment (MASA), demonstrating our mobile apps' adherence to rigorous security benchmarks in authentication, data encryption, and information handling. This achievement is now visible through our security badge on the Google Play Store.

In another significant milestone, we completed our latest no-log audit in 2024, continuing our legacy of transparency. As the industry pioneer who conducted the first-ever no-log audit in 2015, we remain committed to regular verification of our strict no-logs policy.

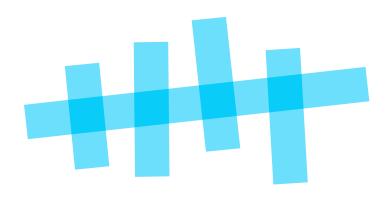
These achievements reflect our ongoing mission to provide a trustworthy VPN service that users can rely on with confidence. We look forward to raising the bar even higher in 2025 and beyond.

Facts and figures

In this transparency report there are three different types of data requests that we receive, these are:

- a Illegal activities This covers the use of our VPN being used for things such as botnets, DDoS, and scams.
- b Digital Millennium Copyright Act (DMCA) This category is about the transmission of copyrighted materials such as movies, TV shows, and music.
- c Law enforcement & police requests These are requests for data specifically from law enforcement and police around the world.

We would like to remind our users, hide.me VPN does NOT provide a service for the commission of criminal acts and illegal activities. It is, in fact, a direct violation of our Terms of Service and we are firmly against such practises.



Illegal activities

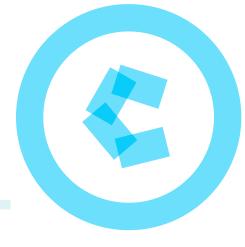
This category represents complaints that are made regarding illegal activities originating from a hide.me VPN IP address. 'Illegal activities' includes things such as DDoS attacks, botnets, scams, and spam.

We would like to point out that we do act and reply to every request. But, as we don't store any logs, we have no data to present when requested.

_	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
	2013	2014	2015	2010	2017		2019	2020	2021	2022	2023	2024
January	1	4	8	5	65	30	14	1	0	2	1	10
February	3	1	9	11	3	37	32	7	11	5	1	14
March	1	4	12	6	4	60	11	1	31	3	7	12
April	2	1	4	7	2	85	10	0	5	4	7	26
May	7	4	3	20	10	57	12	0	6	0	5	162
June	2	8	7	10	8	57	10	0	6	0	5	36
July	2	5	2	5	17	63	5	0	6	0	5	17
August	2	13	3	1	21	33	3	0	13	0	9	24
September	1	2	4	4	18	30	2	0	5	1	5	10
October	2	8	14	6	16	21	4	0	4	0	3	17
November	3	9	8	4	40	45	0	0	3	0	13	2
December	4	12	22	34	11	18	2	0	1	1	3	7
TOTAL	30	71	76	113	215	536	105	9	91	16	64	337

Digital Millenium Copyright Act (DMCA)

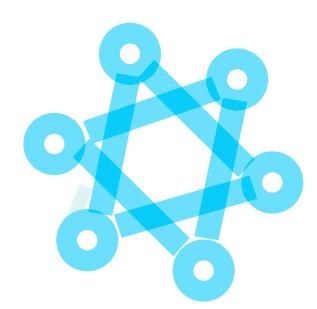
The table below shows the number of DMCA complaints we received between 2013 and 2024. DMCA complaints normally pertain to our VPN being used for things like the torrenting, sharing, or streaming of copyrighted materials (movies, TV Shows, music etc.).



	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
January	1	22	2237	4791	5101	3723	1792	730	577	124	4013	3917
February	11	40	2107	4797	3029	3128	1943	651	330	101	5035	3425
March	16	57	3103	5666	4186	4803	3743	751	885	208	4575	2514
April	8	83	3442	5422	3596	3203	2507	895	2284	838	4666	2670
May	28	166	2551	6725	5324	2210	4493	826	525	1827	3427	2446
June	6	184	2364	6237	3844	2038	2058	653	468	1790	3577	2247
July	7	290	1314	6648	4264	2152	2658	493	461	2340	3798	2588
August	12	979	2752	6016	7784	3615	2801	762	654	1995	3174	2599
September	30	1481	3569	5739	6026	2582	1434	748	516	2161	2272	2466
October	14	2482	4220	5667	5634	2264	1121	1230	552	4446	1802	2306
November	16	1796	3895	4331	3603	2598	1338	1108	409	6117	2595	2924
December	14	1830	2941	4005	5105	2011	1431	871	473	5585	3553	3101
TOTAL	163	9410	34495	66044	57496	34327	27319	9718	8134	27532	42487	33203

Law enforcement & police requests

This table shows the number of times hide.me VPN received requests for data from law enforcement and police from around the world between 2013 and 2024. We don't store any data, so whilst we do respond to every request made, we have nothing to hand over.



	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
January	0	0	0	0	0	0	1	0	0	0	0	3
February	0	0	0	0	0	0	0	1	0	0	1	0
March	1	0	0	0	0	1	0	0	0	0	1	0
April	0	0	0	9	1	0	1	1	0	0	1	2
May	1	0	1	2	0	0	0	1	0	1	1	1
June	0	0	0	0	0	0	0	0	0	0	0	0
July	0	0	0	1	1	0	0	1	0	0	0	0
August	0	0	0	0	0	0	0	0	0	2	2	1
September	0	0	0	0	0	0	0	0	0	0	3	1
October	0	0	0	0	0	0	0	0	0	2	2	0
November	0	0	0	0	0	0	0	0	1	5	2	2
December	0	0	0	1	1	0	0	0	1	0	1	3
TOTAL	2	0	1	13	3	1	2	4	2	10	14	13

How to contact us

We here at hide.me VPN pride ourselves on swift and open communications. If you have any questions regarding this report, our service, or just about anything else, feel free to contact us at the avenues below:

> Website: https://hide.me

support@hide.me Email:





Thank you.

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